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PUBLIC NOTICE

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SPECIAL CLEARING DESK AT THE HOSEA KUTAKO INTERNATIONAL AIRPORT

The Namibia Revenue Agency (NamRA) is committed to providing efficient and timely services to our esteemed clients. To expedite the clearing process on e-commerce goods (imports by small traders) at the Hosea Kutako International Airport, NamRA has introduced a Special Clearing Desk to render assistance in case of delays and urgent goods.

Please take note that the consignment is considered delayed only after seven (7) days of arrival at the airport.

When contacting the Special Help Desk, please ensure that:

- 1) You have your waybill/track number at hand.
- 2) You have the name of your Clearing Agent.
- 3) Your Clearing Agent is in possession of the commercial invoice for your consignment.

Operating Hours of the Special Help Desk: **09h00 – 16h00 (Monday - Sunday)**

Contact Details:

Mr Allister Markowitz	0814486611
Mr Konias Nghidengwa	0813224394
Mr Monica Kauripeke	0816303983
Ms Enatha Shikomba	0814270922
Mr Bronson Tjozongoro	0818852989
Ms Julia Kamwi	0813420255
Mr Martins Matengu	0813094660 (Airport Customs Team Leader)

In case you do not get satisfactory assistance in this regard, please contact the Regional Manager: Customs and Excise, Mr Abner David on 0813062407.

We appreciate your support in making this initiative successful.

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Issued by:

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