

PUBLIC NOTICE

13 September 2024

TECHNICAL ERROR AFFECTING SUBMISSION STATUS OF TAX RETURNS ON ITAS

The Namibia Revenue Agency (NamRA) notes that some users are currently experiencing an issue where their tax returns are showing as "pending submission" even though they have been successfully submitted.

Please be assured that this is a technical error on our system and your returns have been received. Our technical team is actively working to resolve this issue and ensure that the submission status is correctly updated.

Kindly note that any delay caused by this issue will be considered and appropriate measures will be implemented to ensure that no taxpayer is unfairly penalized.

We understand the inconvenience this may cause and appreciate your patience and understanding during this time.

For any enquiries regarding errors in the submission of returns, please contact us at
Email: Sarafina.hamukoto@namra.org.na

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ISSUED BY:


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