VISION

To be a World Class Revenue Agency, Serving with Passion to Positively Impact the Livelihood of every Namibian.

MISSION

We administer and enforce the Tax and Customs laws of Namibia with consistency, fairness, efficiency and effectiveness in an effort to mobilise domestic revenue.

OUR VALUES

Integrity: We have set ourselves, high ethical standards in the execution of our duties and strive to do what is right in all circumstances.

Fairness: We treat everyone in the same situation equally.

Diversity: We recognise and appreciate differences in ethnicity, backgrounds, age, skills, perspectives and education. We believe that a diverse workforce is one of our biggest assets.

Efficiency: We continuously identify and develop solutions to address inefficiencies in our processes, systems and operations.

Agility: We believe in the concept of continuous improvement, embracing change, leveraging on Information Communication Technology (ICT) and always ready to respond to the demand of digital transformation.

CONTACT US

AT THE FOLLOWING DETAILS

Rules of Origin Office Ms. Saiya Shivandu

Email: saiya.shivandu@namra.org.na **Tel:** 061 2092747/2752

Ms. Alexia Hoveka

Email: alexia.hoveka@namra.org.na

Tel: 061 2092752

Ms Sabrina M. Kawana

Senior Customs Officer

Email: Sabrina.Kawana@namra.org.na

Tel: 061 2092752

www.namra.org.na

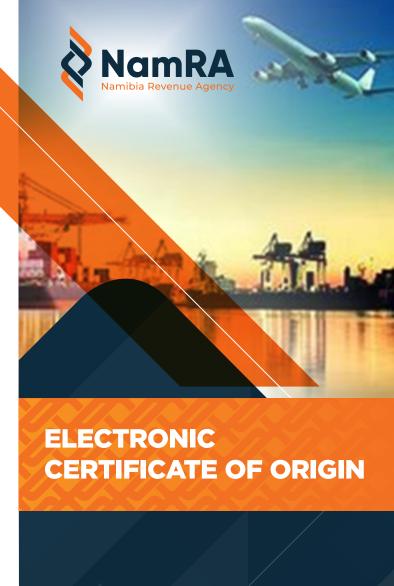












Serving with passion...

1. WHAT IS ELECTRONIC CERTIFICATE OF ORIGIN?

 The ECoO is an electronically processed and issued certificate of origin by a competent authority, attesting that goods declared by an exporter conform to specific rules of origin

2. OBJECTIVES OF ELECTRONIC CERTIFICATE OF ORIGIN

To facilitate easy movement of goods, in addition to reducing costs of doing business within the region, improve intra-regional trade and promoting paperless environment

3. BENEFITS TO EXPORTER

- Easy access to historical transaction.
- Reduction in time and cost of processing
- Easy access to historical transactions
- Access to Download eCoO copies
- Reduction in Data errors
- Online platform allows accesibility from anywhere
- Guaranteed preferential treatment where origin is proven
- Reduces shipment delays due to incomplete

4. BENEFITS TO DESIGNATED AUTHORITY/ CUSTOMS

- Reduction in time and cost of processing
- Improved record keeping
- Improved Data cross-referencing
- Improved post audit clearance
- Improved origin verification
- · Reduction in certificate of origin fraud
- Secure eCoO processing

5. EXPORTER/MANUFACTURER REGISTRATION

STEP 1

An exporter registers and submits all the Required documentation online in their Member State.

STEP 2

The Designated or Competent Authority in the Exporting Member State checks and approves or rejects the application.

STEP 3

If the registration is approved, the exporter applies for an e-CoO and submits the required documentation online.

STEP 4

The exporter is notified of their e- CoO status by email

STEP 5

The set of valid e-CoOs available for use is automatically sent to the Member States electronically

STEP 6

The importer uses the e-CoO on an import declaration by referencing it's unique number.

STEP 7

The Importing Member State verifies this reference based on the set of electronic certificates received from other Member States

STEP 8

During the automatically triggered cross Border verification process, usage of the e-CoO is sent to the Exporting Member State electronically

STEP 9

Authorities from the Member States are able to lodge queries resulting from further verification procedures or post clearance audits electronically.

STEP 10

Verification of the eCoO can further be done through an exposed portal in the originating country. The QR code on the e-CoO can also be used for verification.

