

VISION

To be a World Class Revenue Agency, Serving with Passion to Positively Impact the Livelihood of every Namibian.

MISSION

We administer and enforce the Tax and Customs laws of Namibia with consistency, fairness, efficiency and effectiveness in an effort to mobilise domestic revenue.

OUR VALUES

Integrity: We have set ourselves, high ethical standards in the execution of our duties and strive to do what is right in all circumstances.

Fairness: We treat everyone in the same situation equally.

Diversity: We recognise and appreciate differences in ethnicity, backgrounds, age, skills, perspectives and education. We believe that a diverse workforce is one of our biggest assets.

Efficiency: We continuously identify and develop solutions to address inefficiencies in our processes, systems and operations.

Agility: We believe in the concept of continuous improvement, embracing change, leveraging on Information Communication Technology (ICT) and always ready to respond to the demand of digital transformation.

CONTACT US

AT THE FOLLOWING DETAILS

Customs Valuation

T: +264 61 433 0074

Head Office Building, Town Square, CBD

Classification

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Head Office Building, Town Square, CBD

Rules of Origin

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Head Office Building, Town Square, CBD



ACCELERATE TRADE
FACILITATION PROGRAMME
World Customs Organization



Funded by
the European Union



EU-WCO HS & ORIGIN
AFRICA PROGRAMMES
World Customs Organization

www.namra.org.na



**ELECTRONIC ADVANCE
RULINGS (eAR) PLATFORM
FOR CLASSIFICATION,
VALUATION, AND ORIGIN.**

Serving with passion...

WHAT IS AN ADVANCE RULING?

- ✓ **An Advance Ruling is an official decision by Customs regarding the classification, valuation, or origin of goods before they are imported or exported. It provides legal certainty to businesses by clarifying how goods will be treated under customs law.**

INTRODUCING THE ELECTRONIC ADVANCE RULING (eAR) PLATFORM

NamRA is proud to announce the launch of the new Electronic Advance Ruling (eAR) platform. From November 7, 2024, businesses and individuals will be able to submit advance ruling applications for classification, valuation, and origin via a secure online platform, enabling the transition from a paper-based system to a fully digital one.

The eAR platform offers a faster, more transparent, and efficient way to apply for rulings, ensuring that you receive the necessary information before importing or exporting goods.

KEY FEATURES OF THE eAR PLATFORM

- ✓ **Convenient Online Submissions:** Apply for advance rulings anytime, anywhere.
- ✓ **Paperless Process:** All applications and review and approval processes are handled digitally, reducing paperwork and processing time.
- ✓ **Real-Time Updates:** Track the progress of your application in real time via your dashboard and receive notifications of updates.
- ✓ **Expert Support:** Customs officials are available to guide you through the process and provide clarification when needed.

TYPES OF ADVANCE RULINGS FOR WHICH YOU CAN APPLY

- ✓ **Classification:** Request an expert decision on the correct Harmonized System (HS) code for your goods. This helps to determine the duties and taxes which may be applicable, as well as any documentary requirements.
- ✓ **Valuation:** Obtain a ruling on the method that will be used to calculate the value of your goods for customs purposes, ensuring that duties and taxes are correctly applied.
- ✓ **Origin:** Understand the country of origin of your goods based on the applicable Rules of Origin, and whether they qualify for preferential tariff treatment under trade agreements.

HOW TO APPLY ON THE eAR PLATFORM

- ✓ **Register Online:** Visit NamRA's eAR portal and create an account. You will be required to verify your email address as a security measure.
- ✓ **Submit Your Application:** Select the type of ruling you need (classification, valuation, or origin) and complete the required information.
- ✓ **Attach Supporting Documents:** Upload any necessary documentation, such as invoices, product descriptions, or contracts.
- ✓ **Track Your Application:** Receive real-time updates on the status of your ruling through the platform.

HOW LONG WILL IT TAKE FOR MY APPLICATION TO BE APPROVED?

The application will be approved within 30 working days.

WHY USE THE eAR PLATFORM?

- ✓ **Certainty and Compliance:** Advance rulings give you clarity on customs requirements, reducing the risk of errors, delays, or unexpected costs during import/export.
- ✓ **Efficiency:** With digital submissions and faster processing times, you can plan your trade activities with confidence.
- ✓ **Legal Protection:** Advance rulings are legally binding, ensuring consistent treatment of your goods across customs borders.



NamRA ADVANCE RULING WEBSITE:

✓ <https://ar.namra.org.na/>

